

# Security Overview

Enterprise-grade security for your most sensitive financial data.

SOC 2 Type II

ISO 27001

GDPR

HIPAA

CSA STAR

# About ForezynPlan

ForezynPlan is an enterprise financial planning platform designed for modern finance teams. Our platform processes sensitive financial data on behalf of our customers, and we take our responsibility to protect that data seriously. This document is intended for security and procurement teams evaluating ForezynPlan as a vendor.

## Security Principles

- Zero-trust architecture — every request is authenticated and authorised regardless of network origin
- Defence in depth — multiple independent control layers so no single failure compromises data
- Least privilege — users and services hold the minimum permissions required for their function
- Security by design — security requirements are built into every stage of the development lifecycle
- Transparency — we publish our security programme and engage openly with the research community

## Compliance Summary

|                  |                                                                                        |
|------------------|----------------------------------------------------------------------------------------|
| SOC 2 Type II    | Annual audit covering Security, Availability & Confidentiality trust service criteria  |
| ISO 27001        | Certified ISMS; surveillance audits conducted bi-annually by accredited third party    |
| GDPR             | Full EU GDPR compliance; DPO appointed; Data Processing Agreements available           |
| HIPAA            | Business Associate Agreements (BAA) available for healthcare-covered entities          |
| CSA STAR Level 1 | Cloud Security Alliance self-assessment published and maintained                       |
| PCI DSS          | Payments via PCI DSS Level 1 certified processors; card data never touches our systems |

# Infrastructure & Data Security

## Cloud Hosting — Microsoft Azure

All ForezynPlan infrastructure is hosted on Microsoft Azure within ISO 27001 and SOC 2 Type II certified data centres. Data is stored in the EU (West Europe and North Europe regions) by default. Azure infrastructure is also compliant with GDPR, HIPAA, and FedRAMP.

- Virtual Networks (VNETs) with strict ACLs; no public endpoints on production databases
- Azure DDoS Protection Standard on all public-facing services
- Azure Web Application Firewall (WAF) with OWASP Core Rule Set on all HTTP/S ingress
- Private Endpoints for all PaaS services (databases, storage, Key Vault)
- Infrastructure-as-code (Bicep/Terraform); no manual changes to production permitted

## Encryption

|                 |                                                                                         |
|-----------------|-----------------------------------------------------------------------------------------|
| Data at rest    | AES-256-GCM encryption for all database and object storage                              |
| Data in transit | TLS 1.3 enforced for external; TLS 1.2 minimum for internal service-to-service          |
| Key management  | Azure Key Vault with HSM-backed key storage; customer-controlled key option             |
| Database        | Transparent Data Encryption (TDE) enabled on all relational databases                   |
| Backups         | All backups encrypted with a separate key hierarchy; offsite copies encrypted at source |

## Data Residency & Backup

- Primary data stored in EU West Europe; hot standby in North Europe (secondary region)
- No data transferred outside the EEA without explicit customer consent and appropriate safeguards
- Configurable retention policies; default 7-year retention for financial records
- Automated point-in-time recovery (PITR) with 35-day recovery window
- Annual DR tests; documented RTO "d 4 hours, RPO "d 1 hour

# Application & Operational Security

## Application Security

- OWASP Top 10 mitigations embedded in the Secure Development Lifecycle (SDLC)
- SAST scanning on every pull request; critical findings block merge to main
- Software Composition Analysis (SCA) with automated CVE detection and patching SLA
- Annual penetration test by CREST-accredited third party; summary available under NDA
- Mandatory peer code review before any change reaches production
- Separate dev, staging, and production environments — no production data in lower environments

## Authentication & Access Control

- SAML 2.0 / OIDC SSO integration for enterprise customers; enforced at tenant level
- Multi-factor authentication (MFA) mandatory for all users; TOTP and FIDO2 hardware keys supported
- Privileged Access Workstations (PAW) required for all production access by ForezynPlan engineers
- Just-in-time (JIT) access with time-limited elevation — no standing admin accounts in production
- All administrative actions written to a tamper-evident, immutable audit log

## Monitoring & Incident Response

- Microsoft Sentinel SIEM with 24/7 automated alerting and security engineering on-call rotation
- User and Entity Behaviour Analytics (UEBA) for anomaly and insider-threat detection
- Immutable audit logs with 12-month hot retention; exportable in JSON and CSV
- Formal incident response plan with P0–P3 severity classification and documented runbooks
- P0 SLA: 15 minutes to page; 1 hour to mitigate; GDPR Art. 33 notification within 72 hours
- Post-incident reviews with root-cause analysis shared with affected customers

# People Security & Contact

## Employee Security

- Background checks and employment screening for all staff with production system access
- Mandatory security awareness training on joining and annually; quarterly phishing simulations
- All company devices enrolled in MDM with full-disk encryption and remote-wipe capability
- Strict joiners-movers-leavers process — access provisioned on day one, fully revoked on departure
- Quarterly access reviews for all personnel with elevated or production privileges
- Confidentiality agreements signed by all employees and contractors handling customer data

## Responsible Disclosure

We welcome responsible disclosure from the security research community. If you discover a vulnerability in ForezynPlan, please report it to [security@forezynplan.com](mailto:security@forezynplan.com) with a description of the issue, steps to reproduce, and your assessment of the potential impact. We commit to a safe harbour — we will not pursue legal action against researchers acting in good faith. We aim to acknowledge all reports within 2 business days.

## Contact & Document Requests

|                          |                                                                                                       |
|--------------------------|-------------------------------------------------------------------------------------------------------|
| Security queries         | <a href="mailto:security@forezynplan.com">security@forezynplan.com</a>                                |
| Privacy / DPO            | <a href="mailto:privacy@forezynplan.com">privacy@forezynplan.com</a>                                  |
| SOC 2 Type II report     | Available under NDA — contact <a href="mailto:security@forezynplan.com">security@forezynplan.com</a>  |
| ISO 27001 certificate    | Available on request — contact <a href="mailto:security@forezynplan.com">security@forezynplan.com</a> |
| Penetration test summary | Available under NDA — contact <a href="mailto:security@forezynplan.com">security@forezynplan.com</a>  |
| Data Processing Agmt     | Available at <a href="https://forezynplan.com/legal/dpa">forezynplan.com/legal/dpa</a>                |
| Security page            | <a href="https://forezynplan.com/security">forezynplan.com/security</a>                               |

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